

**Policy Number: C-5****Subject: Member Facing Programs****Review Requirement: 3 years****Original Issue Date: October 22, 2003****Date of Last Review: December 11, 2025****Date of Last Revision: December 11, 2025****Previous Revisions: 07/11/2013, 09/10/2020, 12/08/2022**

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**I. OBJECTIVE**

To promote the efficient and beneficial use of electricity and establish related programs that Mountain Parks Electric, Inc. ("the Cooperative") offers.

**II. POLICY**

The Cooperative will invest in and effectively implement programs that are financially viable for the Cooperative and in the best interest of our members by focusing on the following strategies:

- Helping members control costs
- Reducing energy burden for full time, low to moderate income residents
- Answering member demand for local power production
- Building kWh sales, when beneficial
- Other beneficial programs, as determined by staff

**III. RESPONSIBILITY**

The Chief Executive Officer will be responsible for the administration and compliance of this policy.

**APPROVED BY THE BOARD OF DIRECTORS ON DECEMBER 11, 2025**