

Policy Number: C-5

Subject: Member Facing Programs

Review Requirement: 3 years

Original Issue Date: October 22, 2003

Date of Last Review: December 11, 2025

Date of Last Revision: December 11, 2025

Previous Revisions: 07/11/2013, 09/10/2020, 12/08/2022

I. OBJECTIVE

To promote the efficient and beneficial use of electricity and establish related programs that Mountain Parks Electric, Inc. (“the Cooperative”) offers.

II. POLICY

The Cooperative will invest in and effectively implement programs that are financially viable for the Cooperative and in the best interest of our members by focusing on the following strategies:

- Helping members control costs
- Reducing energy burden for full time, low to moderate income residents
- Answering member demand for local power production
- Building kWh sales, when beneficial
- Other beneficial programs, as determined by staff

III. RESPONSIBILITY

The Chief Executive Officer will be responsible for the administration and compliance of this policy.

APPROVED BY THE BOARD OF DIRECTORS ON DECEMBER 11, 2025