



MPE Preferred Solar Installer Pledge

As an MPE Preferred Solar Installer I commit myself, my contractors, service providers or agents; to conduct business with integrity, honesty, quality, and with environmental, social, and financial responsibility. As such, I pledge to:

- Act in full compliance with federal, state, and local laws regarding truth in advertising, consumer protection, contract law and other relevant regulations.
- Install systems that meet all applicable standards and guidelines for safety and performance as established by the Cooperative, the National Electric Code, the National Electric Safety Code, the Institute of Electrical and Electronics Engineers, and the Underwriters Laboratories, Inc.
- Conduct all aspects of my business without any unfair or deceptive acts or practices.
- All systems will include a Service Main Disconnect Switch outside of building, clearly labeled and accessible to utility employees 24 hours per day.
- Use accurate, easily understandable, and fact-based advertising.
- Clearly and truthfully identify the company I represent.
- Provide system production calculations that take material factors into account.
 - Azimuth, tilt, hardware specifications, size, roof layout, geographic location, shading, snow load and any other reasonably evident factors impacting system performance.
 - Accurately represent consumer's historical and future projected electrical loads in system sizing calculations
- Use accepted sources and methods to project future utility prices.
 - Energy Information Agency
 - State Utility Commission (Colorado PUC) or Energy Office (CEO)
 - MPE Historical Utility Pricing Data
- Use contract terms that do not conflict with any verbal representations and that are clear and understandable to consumers.
- Allow consumers the ability to rescind contract within a minimum of three business days.
- Provide a copy of this pledge to all employees and representatives who have contact with MPE members.

Company Name

Signature

Printed Name

Title

Date



321 West Agate Ave., P.O. Box 170, Granby, CO 80446-0170



www.mpei.com



970-887-3378